



PO Box 90545 Phoenix, AZ 85066

Phone: 1-844-HAVE-AALL (1-844-428-3225)

## Emergency Roadside Assistance - Basic

This coverage is extended to each vehicle on the policy where the Roadside Assistance coverage is selected.

### **TOWING AND EMERGENCY ROAD SERVICE: \$250 limit**

We will cover the cost of having a garage or service station tow or perform the following emergency road services to your covered vehicle(s). A maximum of \$50 per incident.

- **TOWING SERVICE:** Your mechanically inoperable vehicle can be towed to a destination of your choice.
- **TIRE SERVICE:** Remove a flat tire from your vehicle and change it with the spare tire.
- **BATTERY SERVICE:** A service provider attempts to jump start your car with a booster battery.
- **DELIVERY SERVICE:** Delivery of an emergency supply of gasoline, oil, or water and other accessories and supplies.
- **EXTRICATION ASSISTANCE:** Vehicle extrication will be provided when your insured auto is stuck in a ditch or other inaccessible area, when such location is within fifty (50) feet of a paved road or highway. This service does not provide for extrication when driving your insured auto off-road or on unpaved surfaces.

The cost for any materials is not covered for any of the above services.

Tows and expense from parking violations, impounds, repossessions, etc. are not covered.

### **RENTAL REIMBURSEMENT: \$150 limit**

Whenever a covered vehicle is disabled from any covered loss and retained overnight by a repair facility, we will reimburse you \$15 per day, maximum of ten (10) days for rental of a vehicle while your vehicle is being repaired.

### **LOCK AND KEY SERVICE (Servicio de llaves Encerradas Dentro del Vehiculo): \$250 limit**

We will pay for service of a locksmith on covered vehicles to unlock your car or repair your automobile's broken lock or key. Maximum of \$50 per incident.

### **THEFT AND HIT AND RUN REWARD: \$750 Reward**

Upon notification that that you are a victim of a hit and run accident or your automobile is stolen, a reward totaling Seven Hundred Fifty dollars, shall be offered for information leading to the arrest and conviction of the responsible party.

### **Reimbursements:**

Submit your paid receipt for reimbursement. Stop by any of our offices with your receipt or text or email a photo of it to us and we'll get a check to you in just a few days. Include your phone number and policy number so we can contact you. Rental receipts must include a police accident report and repair bill. We reserve the right to request additional information we feel necessary before reimbursement. Service receipts must specify the covered vehicle.

**Send Receipt to:** Attn: Absolute Insurance Group Roadside Assistance  
Mail: PO Box 90545, Phoenix, AZ 85066  
Email: motorclub@aall.net  
Text: (602) 233-3333

Emergency roadside/towing services are provided by independent contractors (service providers) who are neither agents nor employees of Absolute Insurance Group or AALL Insurance or its Affiliates (AALL). These independent contractors have exclusive control over their own equipment and personnel, AALL Insurance is not responsible for their acts or omissions or for the quality of any service they provide. For those same reasons, AALL Insurance assumes no liability for any type of damage or injury caused by a service provider. Any claim involving such damage or injury should be filed directly with the responsible service provider and by accepting this coverage you agree to these conditions and to hold AALL harmless.